



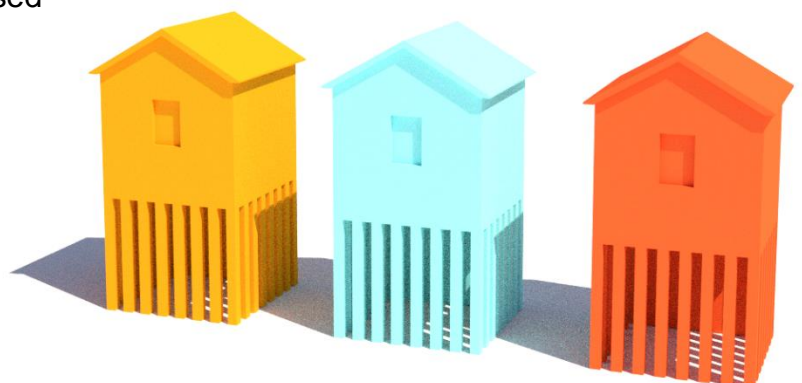
Queensland Social Housing Register

2024 Data Release Evidence Brief

This summary report reviews the details of applications for social housing recorded in Queensland's Social Housing Register as at 30 June 2024. Information is included on 25,223 housing register applications. New technology information systems were implemented by the Queensland Government in 2019-20, which resulted in some changes to data structures and coding. As a result, comparisons across years may be impacted. From June 2023, in response to the Queensland Audits Office's recommendations, the Queensland Government has released quarterly extracts of the Social Housing Register.¹

Summary

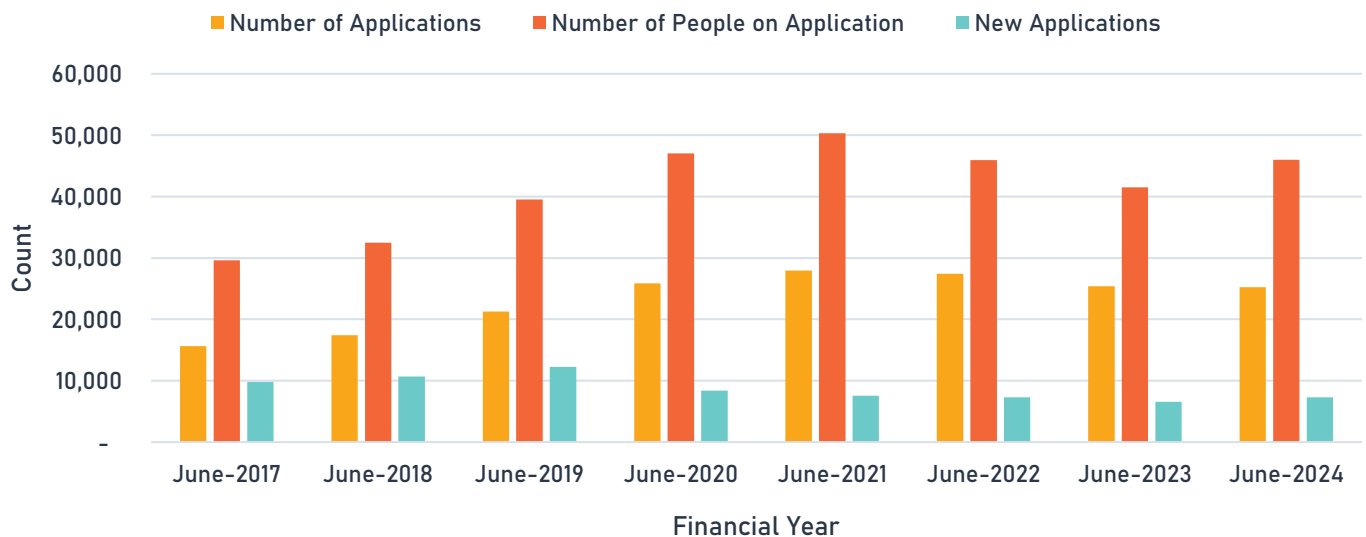
- There were 25,223 applications on the Queensland social housing register
- The number of people on social housing register applications was 45,987, an increase from 41,484 in June 2023
- Of the 25,223 applications on the register, 7,265 were new applications (28.8 per cent)
- For the latest quarter, the number of applications decreased slightly from 25,385 in March 2024 to 25,223 in June 2024 while the number of people on applications increased from 45,473 in March 2024 to 45,987 in June 2024.
- 13,040 applications on the social housing register were flagged as people experiencing or at risk of homelessness (51.7 per cent)
- 15,361 applications were for single person households (60.9 per cent)
- Households including children made up 32.5 per cent of all social housing register applications (8,208)
- 7,411 applications were single parent family households (29.4 per cent)
- The average number of months an application was on the register increased from 15.5 months in 2017 to 27.1 months in June 2024
- 11,674 applications were for households including persons with a disability (46.3 per cent)
- 8,741 applications were for Aboriginal and Torres Strait Islander households (34.7 per cent)
- The top three Housing Service Centre locations where an application was lodged were Moreton Bay (8.9 per cent), Cairns (8.7 per cent), and Logan (8.0 per cent)
- Brisbane Local Government Authority had the largest number of applications (5,262) followed by Moreton Bay Regional Council (2,615) and Logan City Council (1,980)
- State Electorates of Mundingburra, Cairns and Macalister were listed with the highest number of applications based on applicant household's first locational preference
- Aitkenvale, Beenleigh and Edge Hill letting areas (suburbs) were listed as the top three letting areas based on applicant household's first locational preference



Total applications

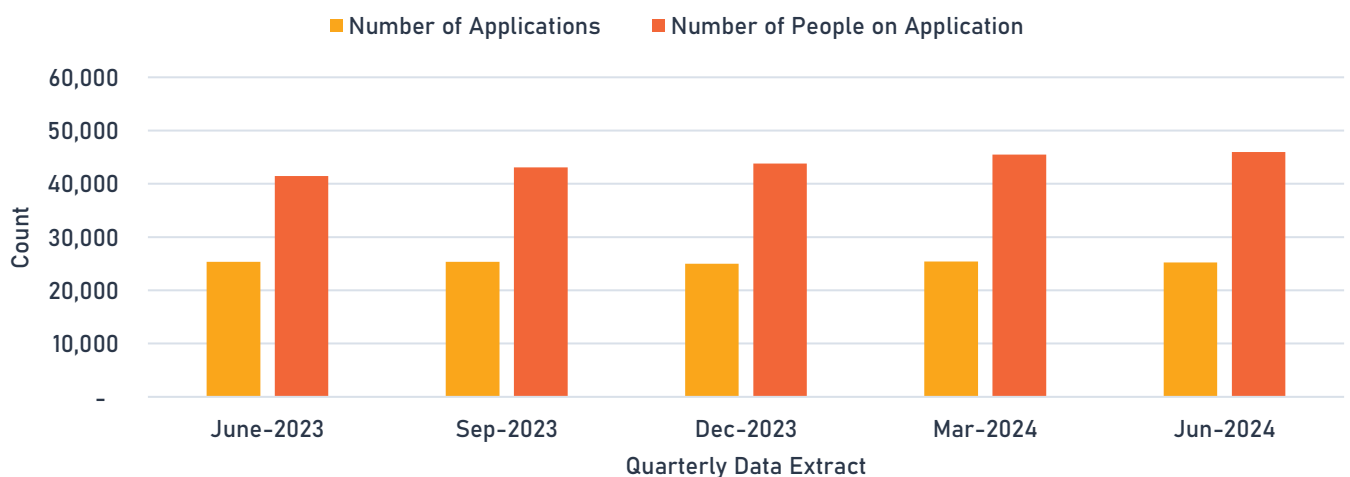
The number of applications on the social housing register increased from 15,657 in June 2017 to 25,223 in June 2024, representing an increase of 9,566 applications (61.1 per cent). The number of people on social housing register applications increased from 29,636 in June 2017 to 45,987 in June 2024, representing an increase of 16,351 people (55.2 per cent). For the latest financial year, the number of people on social housing register applications increased by 10.9 per cent, from 41,484 in June 2023 to 45,987 in June 2024.

Of the 25,223 applications on the register, 7,265 were new applications (28.8 per cent). The number of new applications increased by 695, representing a 10.6 per cent increase over the last financial year.



Total applications, by quarter

From June 2023, in response to the Queensland Audits Office's recommendations, the Queensland Government has released quarterly extracts of the Social Housing Register.¹ The number of applications decreased by 162 from 25,385 in March 2024 to 25,223 in June 2024 while the number of people on applications increased by 514 from 45,473 in March 2024 to 45,987 in June 2024.



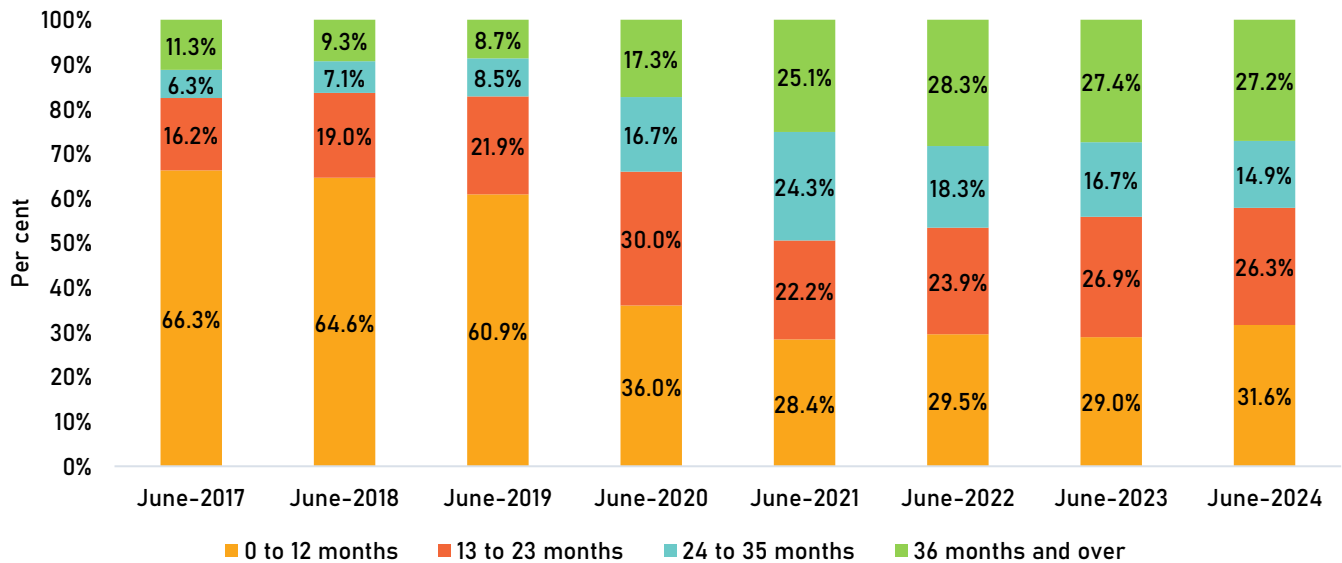
Number of people listed on the application

The majority (60.9 per cent) of households listed one person on the application. A further 4,205 (16.7 per cent) listed two people on the application, 10.6 per cent listed three people on the application, 6.2 per cent listed four people and 5.6 per cent listed five or more people on their application.

Number of months on register

Applicants are waiting longer on the Queensland Social Housing Register. For June 2024, applicant households were on the register for an average of 27.1 months, an increase from 15.5 months in June 2017. At June 2024, of the applicant households registered:

- 31.6 per cent were registered for one year or under
- 26.3 per cent were registered for more than one year but less than two years
- 14.9 per cent were registered for two years or more but less than three years
- 27.2 per cent were registered for three years or more.



Level of assessed housing need

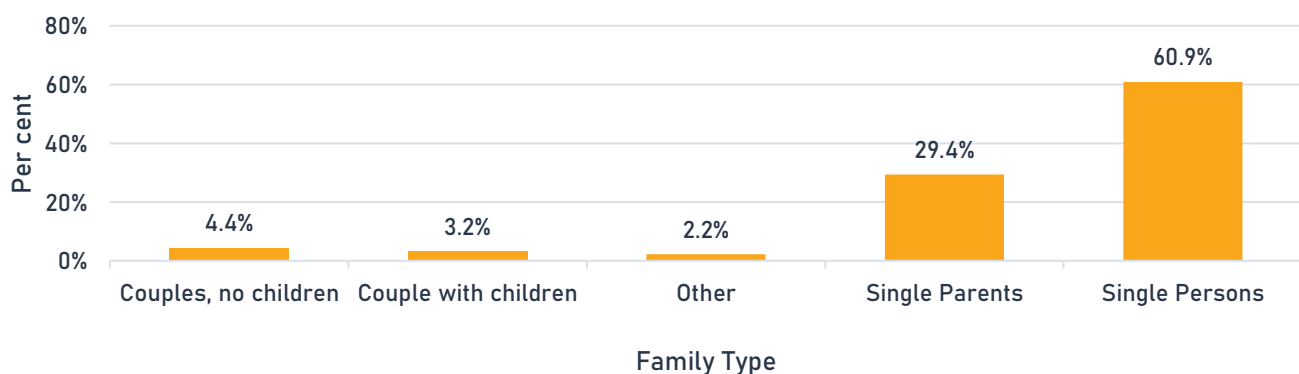
For June 2024, all households on the register had their level of housing need assessed as 'very high' or 'high' (100 per cent). Since 2019, the department has classified all new applicants on the register as very high need.¹

Households including persons with an identified disability

Almost half of all applications include a person with an identified disability (46.3 per cent). The number of applications including persons with an identified disability increased from 6,848 in June 2017 to 11,674 in June 2024.

Family type of applicant household

15,361 applications were from single person family households (60.9 per cent), followed by 7,411 applications (29.4 per cent) for single parent family households. Households including children made up 32.5 per cent of all social housing register applications (8,208).

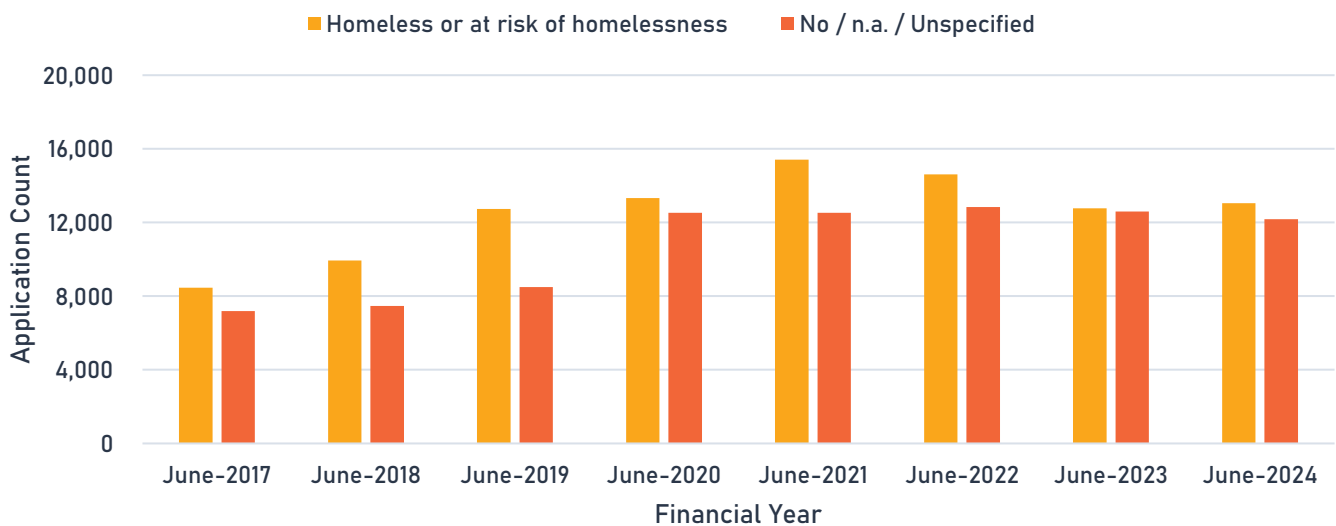


Bedrooms required

Most commonly, the number of bedrooms an applicant household was entitled to was one bedroom (56.3 per cent), followed by 20.2 per cent for two bedrooms, and 17.5 per cent for three bedrooms.

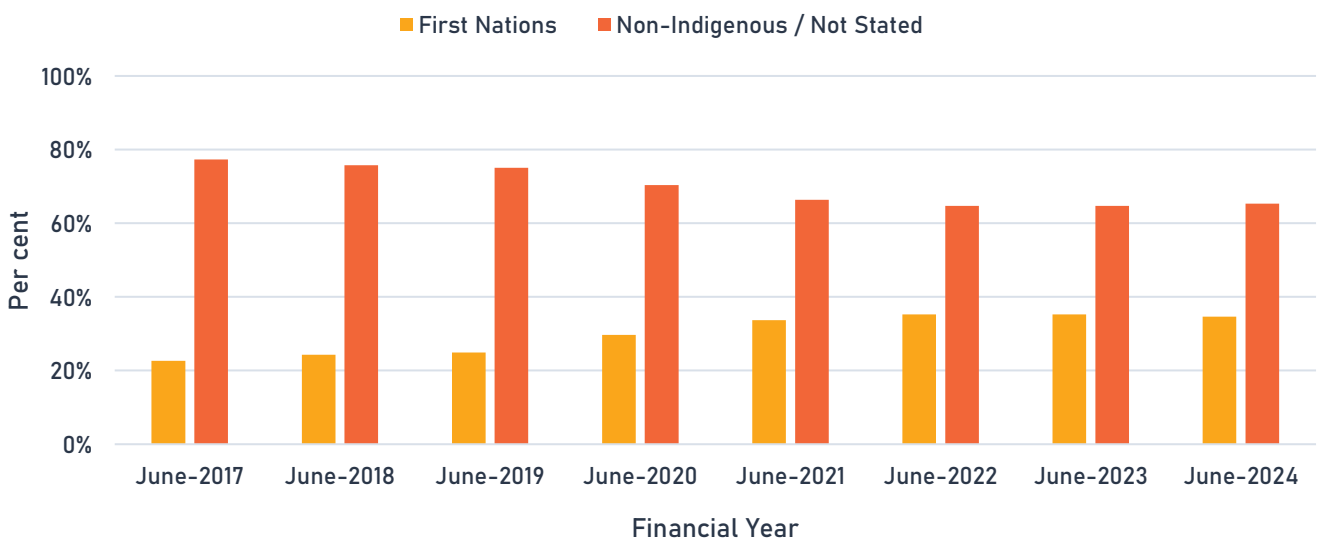
Homelessness

As at 30 June 2024, 13,040 applications on the register (51.7 per cent) were households flagged as homeless or at risk of homelessness at time of application, an increase from 8,460 in June 2017.



Aboriginal and Torres Strait Islander Households

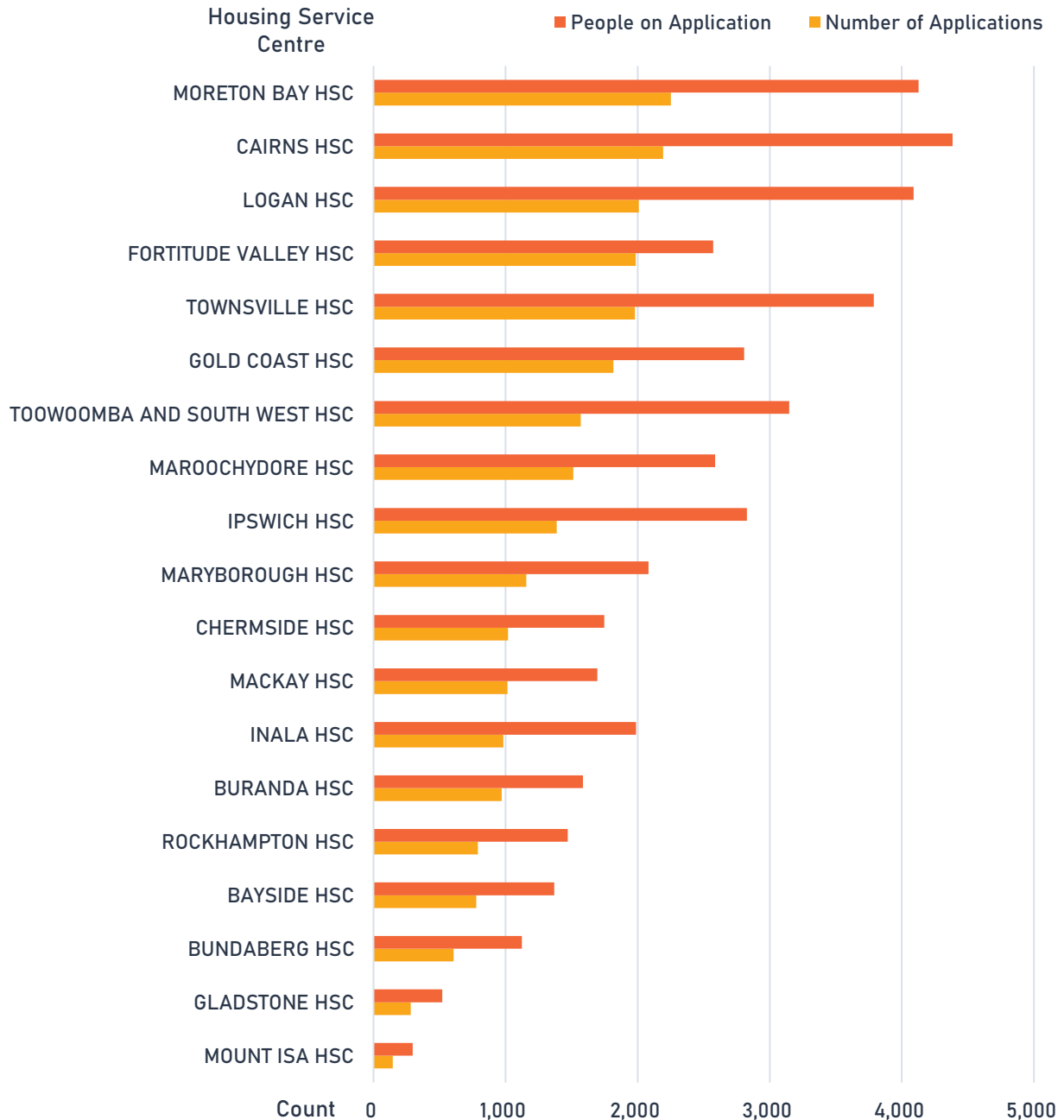
The number of applicant households that include persons that identify as Aboriginal and/or Torres Strait Islander increased from 3,545 (22.6 per cent of applications) in June 2017 to 8,741 (34.7 per cent of applications) as at June 2024.



Regional Analysis

Housing Service Centre

The top three Housing Service Centre locations where an application was lodged were Moreton Bay (8.9 per cent), Cairns (8.7 per cent), and Logan (8.0 per cent).



Housing Service Centre regions are displayed if application counts are greater than 100. Chart is sorted by number of applications.

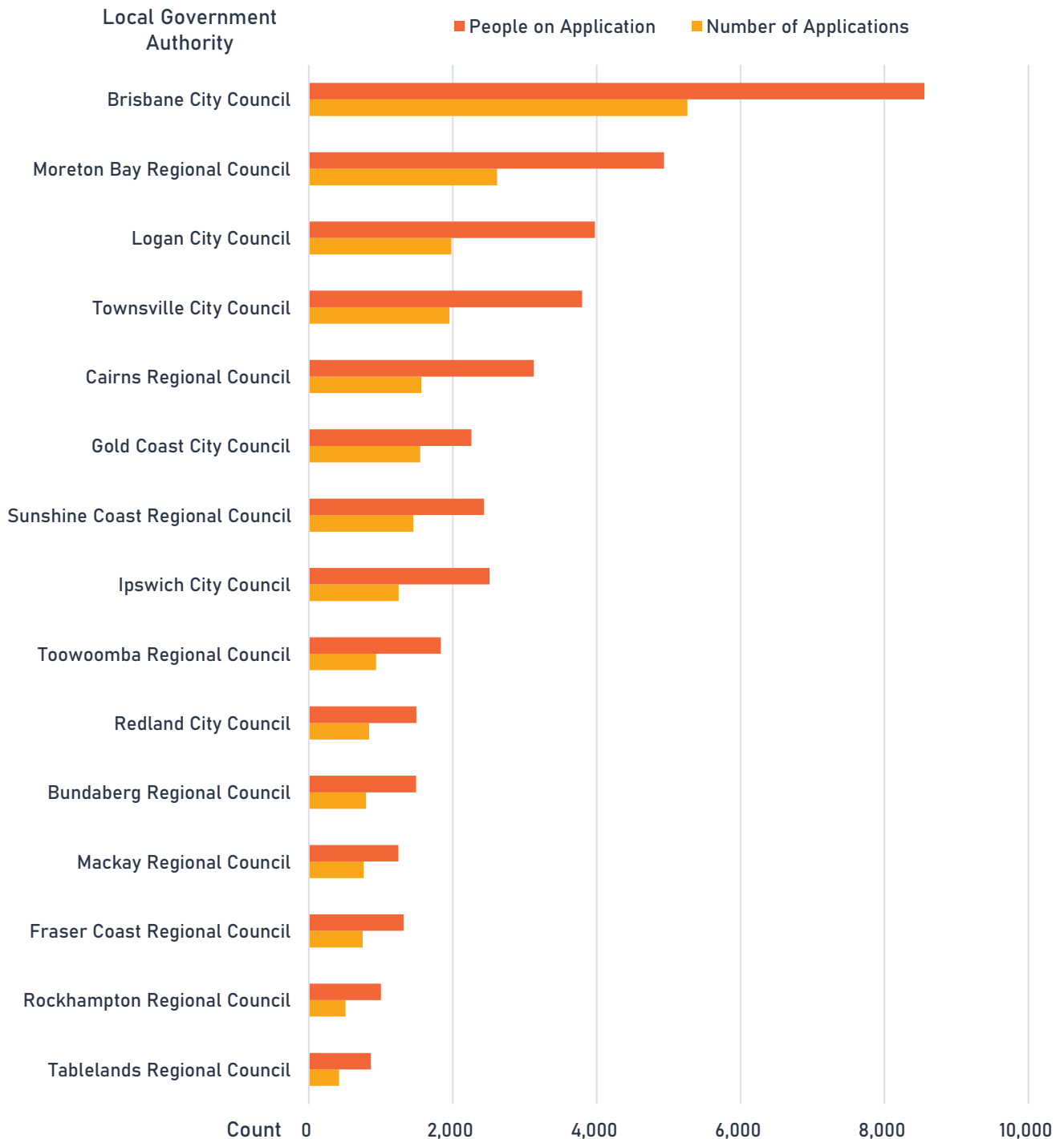
As at June 2024, Mornington Island Housing Service Centre region had the highest average wait time for applications on the register (67.2 months), followed by Hope Vale (63.5 months), Kowanyama (55.0 months), Wujal Wujal (54.2 months), Palm Island (53.5 months) and Mapoon (39.8 months).

Housing Service Centre (Region)	Application Count						Average Months on Register, June 2024
	June 2019	June 2020	June 2021	June 2022	June 2023	June 2024	
MORNINGTON ISLAND (Northern)	n.p.	60	n.p.	32	24	21	67.2
HOPE VALE (Aboriginal and Torres Strait Islander Housing Delivery)	n.p.	62	n.p.	36	20	21	63.5
KOWANYAMA (Aboriginal and Torres Strait Islander Housing Delivery)	n.p.	77	n.p.	80	64	52	55.0
WUJAL WUJAL (Aboriginal and Torres Strait Islander Housing Delivery)	n.p.	17	n.p.	7	n.p.	12	54.2
PALM ISLAND (Northern)	n.p.	127	n.p.	106	106	94	53.5
MAPOON (Aboriginal and Torres Strait Islander Housing Delivery)	n.p.	31	n.p.	31	18	20	39.8
NAPRANUM (Aboriginal and Torres Strait Islander Housing Delivery)	n.p.	62	n.p.	58	43	40	37.5
SEISIA (Aboriginal and Torres Strait Islander Housing Delivery)	n.p.	8	n.p.	52	77	46	37.4
THURSDAY ISLAND HSC (Aboriginal and Torres Strait Islander Housing Delivery)	91	107	n.p.	95	80	73	36.7
GOLD COAST HSC (South West)	2,742	3,173	3,122	2,848	2,333	1,816	36.4
BURANDA HSC (Brisbane)	1,474	1,344	1,819	1,094	973	970	36.1
LOCKHART RIVER (Aboriginal and Torres Strait Islander Housing Delivery)	n.p.	22	n.p.	21	11	21	35.8
DOOMADGEE (Northern)	n.p.	53	n.p.	22	29	48	35.8
COOKTOWN REMOTE (Aboriginal and Torres Strait Islander Housing Delivery)	n.p.	n.p.	n.p.	n.p.	25	79	32.9
MAROOCHYDORE HSC (Central and North Coast)	1,344	1,473	1,940	1,847	1,680	1,513	32.5
AURUKUN (Aboriginal and Torres Strait Islander Housing Delivery)	n.p.	62	n.p.	103	105	88	31.5
PORMPURA AW (Aboriginal and Torres Strait Islander Housing Delivery)	n.p.	23	n.p.	29	29	27	29.6
MARYBOROUGH HSC (Central and North Coast)	850	1,383	957	1,440	1,308	1,157	28.7
CAIRNS HSC (Northern)	2,045	2,256	2,948	2,876	2,602	2,193	27.8
CHERMSIDE HSC (Brisbane)	979	995	1,193	989	930	1,019	27.4
FORTITUDE VALLEY HSC (Brisbane)	1,622	1,862	1,840	1,736	1,610	1,985	26.1
LOGAN HSC (South West)	1,458	2,090	1,938	1,935	2,048	2,008	25.0
MORETON BAY HSC (Central and North Coast)	1,764	1,880	2,202	2,050	1,936	2,251	24.8
TOWNSVILLE HSC (Northern)	1,327	1,815	2,435	2,175	2,107	1,980	24.8
IPSWICH HSC (South West)	1,116	1,088	1,049	1,034	1,094	1,387	24.7
BAYSIDE HSC (South West)	629	827	906	826	717	778	24.7
WOORABINDA (Central and North Coast)	n.p.	18	n.p.	73	75	62	24.6
BUNDA BERG HSC (Central and North Coast)	494	513	758	659	643	607	24.5
INALA HSC (Brisbane)	754	1,137	903	1,149	893	984	24.4
TOOWOOMBA AND SOUTH WEST HSC (South West)	793	1,124	969	1,323	1,397	1,569	22.9
GLADSTONE HSC (Central and North Coast)	223	309	344	344	340	281	22.3
MOUNT ISA HSC (Northern)	233	233	367	316	200	145	22.1
MACKAY HSC (Northern)	562	831	882	1,051	856	1,014	21.3
ROCKHAMPTON HSC (Central and North Coast)	364	620	727	887	904	790	20.4
EMERALD HSC (Central and North Coast)	71	106	72	77	82	72	19.2

Table is sorted by average months on register.

Local Government Authority

Local Government Authority data are determined based on the applicant household's first locational preference. As at June 2024, Brisbane LGA had the largest number of applications (5,262), followed by Moreton Bay Regional Council (2,615), Logan City Council (1,980) and Townsville City Council (1,955).



Local Government Authority regions are displayed if application counts are greater than 300. Chart is sorted by number of applications.

As at June 2024, Mornington Shire Council had the highest average wait time for applications on the register (67.4 months), followed by Hope Vale Aboriginal Shire Council (61.7 months), Palm Island Aboriginal Shire Council (60.5 months), Kowanyama Aboriginal Shire Council (55.5 months) and Lockhart River Aboriginal Council (40.6 months).

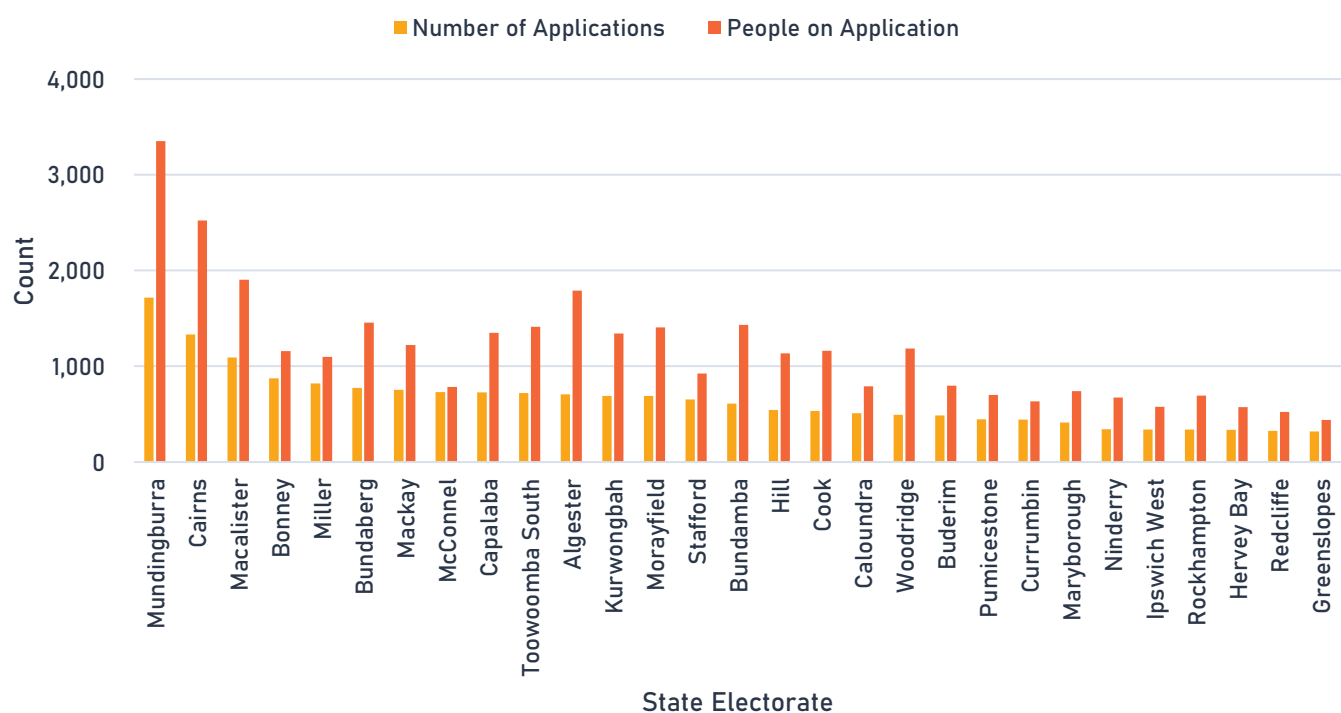
Local Government Authority	Application Count						Average Months on Register, June 2024
	June-2019	June-2020	June-2021	June-2022	June-2023	June-2024	
Mornington Shire Council	15	60	41	36	20	19	67.4
Hope Vale Aboriginal Shire Council	12	49	42	36	20	19	61.7
Palm Island Aboriginal Shire Council	7	103	72	66	64	53	60.5
Kowanyama Aboriginal Shire Council	7	71	72	72	53	46	55.5
Lockhart River Aboriginal Shire Council	n.p.	21	20	19	7	17	40.6
Wujal Wujal Aboriginal Shire Council	5	13	12	15	9	7	40.0
Torres Shire Council	68	60	68	64	54	56	39.2
Mapoon Aboriginal Shire Council	n.p.	34	41	32	18	20	38.4
Doomadgee Aboriginal Shire Council	10	52	25	40	42	42	37.7
Northern Peninsula Area Regional Council	8	87	108	80	74	42	37.5
Gold Coast City Council	2,742	3,104	3,122	2,677	2,037	1,550	36.6
North Burnett Regional Council	n.p.	10	7	19	14	10	36.2
Cook Shire Council	66	89	113	124	88	101	35.1
Pormpuraaw Aboriginal Shire Council	n.p.	22	29	25	22	23	33.6
Napranum Aboriginal Shire Council	n.p.	61	63	49	27	27	32.5
Douglas Shire Council	69	59	63	58	46	50	32.2
Sunshine Coast Regional Council	1,127	1,485	1,728	1,736	1,547	1,452	31.8
Mareeba Shire Council	108	85	120	118	90	58	30.6
Aurukun Shire Council	8	65	91	95	95	81	29.9
Fraser Coast Regional Council	778	914	874	769	738	748	29.2
Tablelands Regional Council	247	348	499	567	548	419	29.1
Gympie Regional Council	131	147	151	150	129	109	29.0
Maranoa Regional Council	36	48	31	26	24	21	28.8
Brisbane City Council	5,136	5,598	5,811	5,236	4,782	5,262	28.3
South Burnett Regional Council	72	79	81	104	84	64	27.2
Cairns Regional Council	1,389	1,565	1,996	1,916	1,799	1,562	27.2
Logan City Council	1,458	1,718	1,938	1,881	2,039	1,980	26.2
Burdekin Shire Council	31	56	89	106	82	85	26.1
Townsville City Council	1,218	1,695	2,154	2,053	2,042	1,955	25.7
Redland City Council	629	869	850	858	777	837	25.6
Carpentaria Shire Council	12	9	15	17	14	12	25.1
Moreton Bay Regional Council	1,764	2,060	2,202	2,406	2,356	2,615	24.9
Ipswich City Council	978	1,055	901	975	988	1,247	24.2
Bundaberg Regional Council	492	648	751	812	804	796	24.2
Cloncurry Shire Council	13	17	17	19	29	24	24.1
Balonne Shire Council	11	10	7	16	12	10	23.9
Toowoomba Regional Council	564	675	656	820	845	935	23.8
Hinchinbrook Shire Council	30	32	40	39	34	24	23.8
Noosa Shire Council	86	61	61	63	63	51	23.8
Cassowary Coast Regional Council	119	120	154	135	109	85	23.7
Charters Towers Regional Council	41	55	80	76	72	49	23.6
Woorabinda Aboriginal Shire Council	5	38	31	39	47	48	22.6
Gladstone Regional Council	223	339	344	383	351	297	22.2
Central Highlands Regional Council	59	80	63	71	88	65	21.8
Western Downs Regional Council	71	144	119	164	156	204	21.6
Mackay Regional Council	475	677	727	812	658	763	21.4

Paroo Shire Council	n.p.	15	14	21	16	7	21.1
Scenic Rim Regional Council	85	127	110	133	135	147	20.9
Burke Shire Council	25	23	24	12	n.p.	5	20.8
Lockyer Valley Regional Council	48	38	34	47	45	49	20.8
Mount Isa City Council	155	174	240	185	92	75	20.7
Southern Downs Regional Council	76	93	90	84	73	90	20.5
Whitsunday Regional Council	80	144	144	183	139	168	20.3
Rockhampton Regional Council	283	430	560	605	592	511	20.1
Longreach Regional Council	5	13	6	8	7	5	19.2
Banana Shire Council	24	35	50	73	64	35	19.1
Livingstone Shire Council	52	60	86	119	108	93	17.8
Goondiwindi Regional Council	26	40	39	27	27	27	17.7
Isaac Regional Council	7	22	11	8	10	20	15.2
Croydon Shire Council	n.p.	n.p.	n.p.	n.p.	n.p.	5	14.8
Somerset Regional Council	5	8	n.p.	8	8	15	13.0
Murweh Shire Council	6	9	10	13	16	18	11.5
Torres Strait Island Regional Council	15	21	17	16	8	n.p.	n.p.
Barcardine Regional Council	n.p.	5	n.p.	7	5	n.p.	n.p.
Cherbourg Aboriginal Shire Council	n.p.	n.p.	n.p.	n.p.	5	n.p.	n.p.
Flinders Shire Council	n.p.	n.p.	n.p.	n.p.	5	n.p.	n.p.

Local Government Authority regions with application counts less than 5 have been suppressed (n.p.). Table is sorted by average months on register.

State Electorate

State Electorate data are determined based on the applicant household's first locational preference. For the number of social housing register applications, the electorates of Mundingburra, Cairns and Macalister were listed as the top three state electorates with a first locational preference of 6.8 per cent, 5.3 per cent and 4.3 per cent respectively.



State Electorates are displayed if application counts are greater than 300. Chart is sorted by number of applications.

As at June 2024, the State Electorate with the highest average wait time for applications on the register was Mermaid Beach (40.4 months), followed by Currumbin (38.0 months), Glass House (37.7 months), Cook (37.3 months) and Maroochydore (37.1 months).

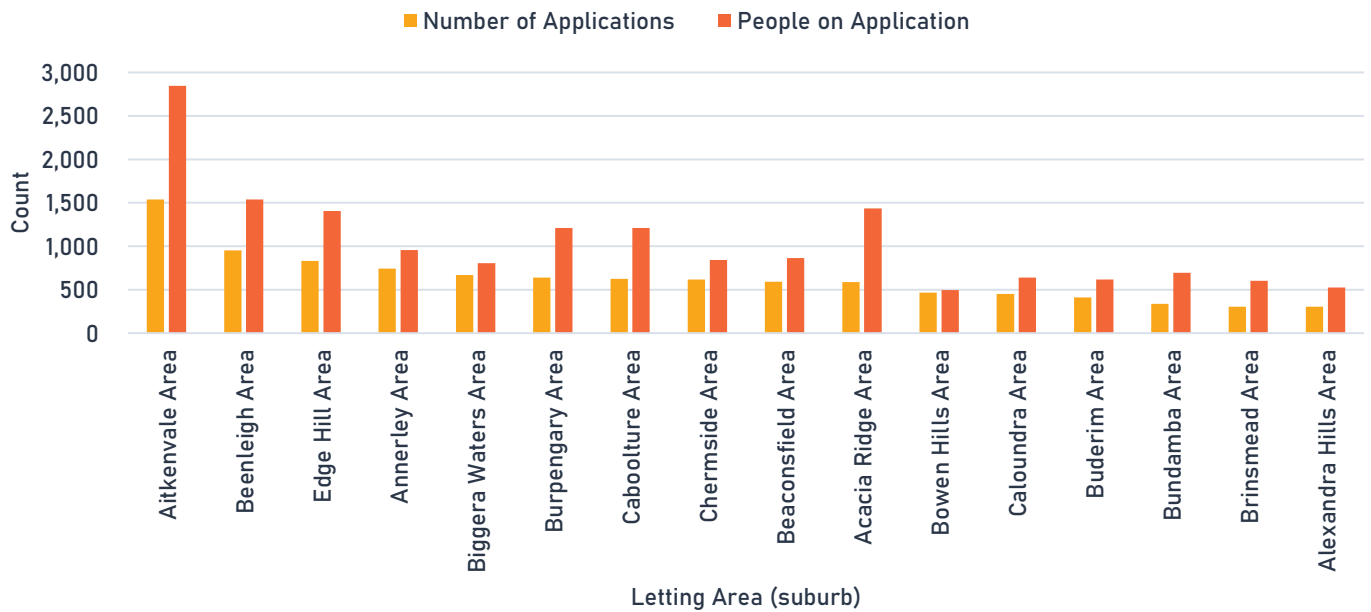
State Electorate	Application Count						Average Months on Register, June 2024
	June-2019	June-2020	June-2021	June-2022	June-2023	June-2024	
Mermaid Beach	180	77	98	87	52	30	40.4
Currumbin	597	849	842	723	546	443	38.0
Glass House	n.p.	5	5	16	10	14	37.7
Cook	351	721	839	781	592	535	37.3
Maroochydore	202	68	61	69	44	31	37.1
Bonney	1334	1818	1801	1479	1159	875	36.8
Townsville	164	271	296	275	229	215	36.0
Lytton	87	25	33	30	22	21	35.8
Toohey	212	138	140	113	91	75	35.5
Cooper	91	107	119	93	64	68	33.3
Kawana	33	24	90	114	83	64	33.3
Ninderry	199	395	437	424	356	342	33.0
Theodore	218	316	316	326	231	155	32.6
Buderim	165	357	471	520	508	486	32.4
Bulimba	159	217	197	168	106	95	32.2
Greenslopes	376	415	407	323	288	318	32.2
Southport	198	22	29	29	19	19	32.1
Mansfield	153	22	25	20	19	22	31.9
Nudgee	208	164	159	128	121	110	31.1
Hervey Bay	458	462	438	408	359	336	30.9
Chatsworth	119	176	199	171	171	177	30.0
Miller	574	853	863	816	707	820	29.9
Mudgeeraba	14	n.p.	5	7	10	9	29.9
Caloundra	456	632	658	586	538	509	29.8
Ferny Grove	189	277	259	226	191	189	29.8
Sandgate	166	215	249	264	242	249	29.7
Mulgrave	146	120	160	143	168	165	29.3
Gympie	131	145	149	146	126	109	29.0
Clayfield	233	325	344	271	207	229	28.8
Redcliffe	360	319	314	317	314	325	28.7
Traeger	275	392	448	392	282	233	28.5
Macalister	657	934	1048	1035	1142	1093	28.0
Hill	386	492	697	746	705	542	27.9
Maryborough	320	452	436	361	379	412	27.8
McConnel	631	687	713	640	620	732	27.7
Stafford	466	495	525	518	525	655	27.2
Cairns	1179	1394	1754	1687	1543	1332	27.1
Morayfield	430	475	517	585	627	690	26.5
Jordan	32	40	39	65	52	60	26.4
Coomera	43	6	16	15	12	11	26.3
Stretton	88	60	53	37	37	49	26.1
Springwood	28	27	35	39	54	53	26.0
South Brisbane	444	292	301	279	231	231	26.0
Ipswich West	285	476	354	323	309	340	25.9
Ipswich	348	161	147	162	181	244	25.8
Capalaba	497	786	755	764	676	726	25.7

Bancroft	79	76	103	107	106	119	25.6
Mundingburra	987	1471	1853	1781	1812	1717	25.5
Thuringowa	67	48	68	56	54	64	25.5
Maiwar	41	37	45	54	40	44	25.4
Algester	364	524	573	573	655	707	25.4
Everton	97	115	135	117	95	115	25.3
Nicklin	88	56	59	61	60	51	25.3
Pumicestone	203	278	350	367	369	445	25.2
Nanango	74	88	90	121	102	79	25.2
Aspley	137	234	252	221	193	196	25.0
Mount Ommaney	130	135	141	128	106	109	24.9
Woodridge	434	367	421	394	458	493	24.8
Pine Rivers	182	244	199	184	145	162	24.8
Oodgeroo	109	81	94	93	100	110	24.5
Bundaberg	484	636	735	793	785	773	24.3
Toowoomba North	143	51	51	81	78	87	24.2
Toowoomba South	374	560	536	635	656	722	24.1
Noosa	66	9	8	9	11	6	23.7
Whitsunday	42	70	76	87	57	53	23.6
Hinchinbrook	45	58	76	82	75	60	23.5
Inala	206	135	146	125	115	139	23.5
Waterford	279	299	322	296	277	238	23.3
Murrumba	113	72	85	90	70	91	23.1
Burnett	6	12	16	19	19	22	22.6
Warrego	89	143	125	172	159	155	22.5
Bundamba	313	379	362	428	449	609	22.4
Gladstone	223	335	342	379	347	292	22.4
Condamine	46	62	66	101	109	125	22.3
Barron River	64	25	31	29	30	19	22.2
Rockhampton	238	318	428	453	440	339	22.0
Kurwongbah	360	538	558	665	651	691	21.9
Burdekin	83	155	173	213	175	223	21.8
Gregory	77	141	104	128	149	123	21.5
Mackay	442	660	709	792	646	754	21.3
Logan	60	91	111	114	106	97	21.3
Scenic Rim	85	127	110	133	135	147	20.9
Callide	66	132	118	164	148	156	20.6
Southern Downs	103	134	130	112	100	117	19.9
Lockyer	51	40	35	47	45	52	19.9
Gaven	52	7	10	5	5	7	19.4
Mirani	27	21	23	33	30	15	18.5
Keppel	96	165	208	255	241	256	16.9
Burleigh	82	n.p.	n.p.	5	n.p.	n.p.	n.p.
Moggill	n.p.	8	9	12	10	n.p.	n.p.
Redlands	23	n.p.	n.p.	n.p.	n.p.	n.p.	n.p.

State Electorates with application counts less than 5 have been suppressed (n.p.). Table is sorted by average months on register.

Letting Area

Letting Area (suburb) data are determined based on the applicant’s first locational preference. Aitkenvale, Beenleigh and Edge Hill areas were listed as the top three letting areas, with a first locational preference of 6.1 per cent, 3.8 per cent and 3.3 per cent respectively. For June 2024, 18.1 per cent (n= 4,564) of applications were listed with a first locational preference letting area as “N.A.”.



Letting Areas are displayed if application counts are greater than 300. N.A data are not displayed. Chart is sorted by number of applications.

References

1. Queensland Audit Office. Performance Audit Report: Delivering social housing services. <https://www.qao.qld.gov.au/reports-resources/reports-parliament/delivering-social-housing-services>