

QCOSS Strategic plan 2023-2028

Who we are

QCOSS is Queensland's peak body for community services. We work to improve the lives of Queenslanders by ensuring our sector is strong, connected, engaged, mobilised and heard.

We are committed to self-determination for First Nations Peoples.

Our work is evidence based, focused on the whole of Queensland and reflects the views and perspectives of our members. Our members share our vision and are deeply involved in our work.

We bring our members, the community sector, other peak bodies, government, business and the community together.

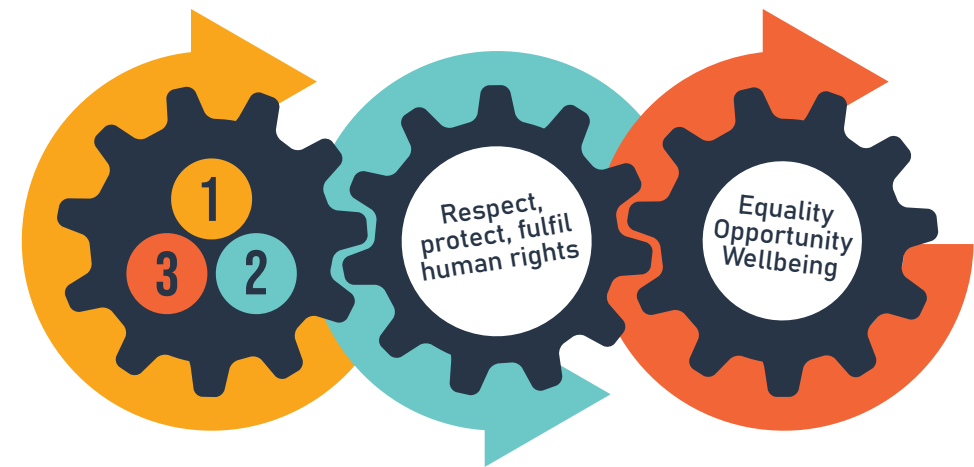
Excellent relationships and partnerships are at the core of everything we do.

Our vision

**EQUALITY, OPPORTUNITY
AND WELLBEING FOR
ALL QUEENSLANDERS.**

Theory of change

When the community services sector is strong, connected, engaged and mobilised, significant positive change will occur.



1 Influence

Actively participate in making change happen

- Build the density, diversity and connectedness of our organisational membership, using this strength to achieve change.
- Solidify QCOSS' reputation as the independent advocate for a fair and just Queensland.
- Create change that benefits people who are otherwise disadvantaged and ensure government policies, laws and investment do not cause or perpetuate disadvantage.
- Support the full realisation of the right of First Nations Peoples to self-determination.

2 Excellence

Strive for excellence as a sector

- Build a deep understanding of the entire community services sector in Queensland.
- Strive for excellence with the community services sector in Queensland.
- Partner to build the workforce the sector needs now and in the future.
- Transform funding for community services in Queensland.

3 Performance

Cultivate a culture of high performance and accountability

- Cultivate a culture that supports highly valued and engaged staff to deliver excellent, impactful work.
- Maintain systems that ensure we have the capability and resources to work together, collect data, develop evidence, engage effectively and deliver on projects.
- Ensure we have the resources to be influential, powerful and high performing, including increasing revenue from non-government sources.